

REGULATORY PERFORMANCE BENCHMARKS FOR THE PORT OF DAR ES SALAAM

(Approved in accordance with Regulation 10(2) of the Tanzania Shipping Agencies (Performance Benchmarks) Regulations, 2022)

SN	Benchmarked Indicator	Benchmark
1	Ship turn-round time	
	Containerized vessels	2 days
	General Cargo Vessels	3 days
	Tankers - SPM	5 days
	Tankers – KOJ I	4 days
2	Waiting Rate	
	Container vessels	0.2
	General Cargo Vessels	0.2
	Tankers	0.2
3	Berth Occupancy	
	Container Terminal	Less than 60%
	General Cargo Terminal	Less than 70%
	Oil Terminal	Less than 70%
4	Working Time over Time at Berth	
	Containerized vessels	1
	General Cargo Vessels	1
	Tankers	1
5	Dwell Time (Containerized Cargo)	
	Imports – Local	7 days
	Offloaded – Transit	15 days

SN	Benchmarked Indicator	Benchmark
6	Gang Productivity	
	Dry Bulk Cargo	700 tons/gang-shift
	General Cargo	500 tons/gang-shift
	Motor Vehicles	640 units/shift
7	Ship Productivity	
	Dry bulk cargo	6,300 tons/ship-day
	General cargo	4,500 tons/ship-day
	Motor Vehicles	1,920 units/ship-day
	Moves per ship working hour	75
8	SSG Gross Moves/hour	30
9	MHC Gross Moves/hour	15
10	Yard Density	Utmost 50%
11	Truck Turnaround Time (hours)	Utmost 1
12	Wagon Turnaround Time (hours)	Utmost 24
13	Percent of operators of key equipment participated in relevant training	100
14	Percent of staff attended approved safety trainings by OSHA per quarter	100
15	Compliance with ISPS Code	Port facility security Plan approved by TASAC Port facility maintains valid document of compliance with ISPS Code
16	Compliance with OSHA requirements	Holding Annual OSHA compliance certificate