



**THE UNITED REPUBLIC OF TANZANIA**  
**MINISTRY OF WORKS AND WORK**  
**TANZANIA SHIPPING AGENCIES CORPORATION**  
**TASAC**



**SURVEY QUATIONNAIRE FOR ORAL EXAMINATION PROCESS**

**Tell Us What You Think, We Want to Hear From You For Improvement Purposes**

Dear Seafarer

Our goal is to provide you with the best service possible. Please take a few minutes to complete the following seafarers' service questionnaire by ticking appropriately. Your comments will enable us to see how we are doing overall and find out how we can improve our services.

<b>Seafarers Oral Examination Survey</b>					
	<b>Poor</b>	<b>Fair</b>	<b>Average</b>	<b>Good</b>	<b>Excellent</b>
1. Number of examiners					
2. Examination room environment					
3. Attitude of examiner					
4. Mode of asked questions					
5. Timely availability of Board of Examiner					
6. Knowledge, courteous and professionalism of Board of Examiners					
7. Overall, how would you rate the quality of the oral examination service?					
<b>Open-Ended Questions:</b>					
How could we improve our service					
<b>Any other comments:</b>					
.....					
.....					
<b>Contact Information (Optional):</b>					
Name: .....					
Telephone Mobile Number: .....					
Email: .....					

Seafarer's Signature..... Date .....

***Thank you for taking your time to complete our service survey***